



# Use of User Data and GDPR Compliance Policy

## Introduction:

At Safe 2 Open\* we value the privacy and security of our users' data. This policy outlines how we collect, use, store, and protect personal data in compliance with the General Data Protection Regulation (GDPR).

## Data Collection:

We collect personal data from our users solely for the purpose of providing our services and improving the user experience. This data will be limited to:

- Full Name
- Firearms/Shotgun Licence Number
- email for login purposes only
- Combination lock numbers
- Location/whereabouts for safe keys

No address, telephone, mobile phone details or other personal data will be required.

## Use of Data:

User data is used for the following purposes:

1. Providing and improving our services: We use user data to deliver the products or services requested, personalise user experience, and enhance the quality of our offerings.
2. Communication: We may use contact information to send important updates, newsletters, promotional offers, or respond to inquiries and support requests. We will never give your data to third parties unless required by law.
3. Analytics: We may analyse usage data to gain insights into user behaviour, preferences, and trends, which helps us enhance our products and services.

## Data Protection Measures:

We are committed to safeguarding user data and have implemented appropriate technical and organisational measures to ensure its security. These measures include:

- Encryption of sensitive data during transmission and storage.
- Regular security audits and vulnerability assessments.
- Access controls to restrict unauthorised access to user data.
- Employee training on data protection policies and procedures.

## **Data Sharing:**

We do not sell, trade, or rent user data to third parties. However, we may contact you directly with relevant or useful information from trusted partners and service providers who assist us in delivering our services, subject to strict confidentiality agreements.

## **Data Retention:**

We retain user data only for as long as necessary to fulfil the purposes outlined in this policy or as required by law. Once data is no longer needed, it will be securely disposed of.

## **User Rights:**

Under the GDPR, users have the following rights regarding their personal data:

- Right to access: Users can request access to their personal data held by us.
- Right to rectification: Users can request correction of inaccurate or incomplete data.
- Right to erasure: Users can request deletion of their data under certain circumstances.
- Right to object: Users can object to the processing of their data for specific purposes.

## **Contact Information:**

For any questions, concerns, or requests regarding this policy or the handling of personal data, users can contact us at [hello@safe2open.net](mailto:hello@safe2open.net)

## **Changes to Policy:**

We reserve the right to update or modify this policy at any time to reflect changes in our practices or legal requirements. Any updates will be communicated to users through appropriate channels.

## **Conclusion:**

Safe 2 Open\* is committed to upholding the highest standards of data protection and privacy. By adhering to the principles outlined in this policy and complying with the GDPR, we aim to ensure the trust and confidence of our users in the handling of their personal data.

\* Safe 2 Open is a trading name of TWH Holdings Limited